

Connections That Work

A PROGRAM OF THE PUBLIC GOOD SOCIETY OF DARTMOUTH

Funded by the Department of Community Services, Nova Scotia | 2007-present

Through the Connections that Work program (CTW), the Outreach Facilitator, offers individualized support to Dartmouth residents, especially those with low income. As an on-the-street program in Dartmouth, the Outreach Facilitator meets people where they are. They listen, identify, and connect people with the appropriate services. Since its beginning, CTW has engaged thousands of clients and many receive ongoing support. **Employment, housing and mental health** are the three main areas of enquiry and referral.

THE MODEL:

Go to where the people are, anywhere people need support, such as food bank line-ups, rather than asking people to travel distances and go through hoops to receive support.



BY THE NUMBERS



Since the beginning of the program, **over 150 individuals** have found paid work engagements.

Average individuals per year from 2019-2024



Clients assisted: **408**



88

Enquiries related to employment



120

Referrals related to housing



187

Referrals related to general health, mental health and/or addiction



259

Persons requesting personal support (loneliness/social isolation)

“When I was looking for work, [the Outreach Facilitator] was good enough to suggest some training workshops. When I found a job opportunity, I had to try getting there for my interview. [The Outreach Facilitator] once again gave me a drive to the site in time for the interview. To this day, I still work with [that organization].”

- 33-year-old-male

“Thanks for knowing what to do to help me. I was getting pretty discouraged by it all.”

- 41-year-old female

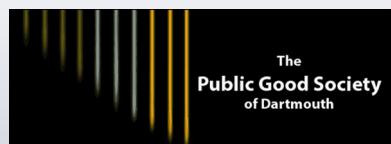


“I owe you guys my life.”

- 30-year-old-male

“A client, who had just arrived from Nigeria, was looking for a job. He was having a hard time finding someone who would listen to him to talk about his difficult journey to get here. I listened to him. I got him a NS Works form and he got a case worker. He got a warehouse job in Dartmouth, and has been promoted twice. Every time he gets a promotion he writes to me and thanks me for listening to him, for connecting him. And it’s so great that he knows that I will always listen to him, he can always call or write me and I will respond, and will be there if he ever needs anything.”

- CTW Outreach Facilitator



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